



**SOFTXPERT**  
IT & OUTSOURCING SERVICES

“

**IMPROVE ... MATURE ... ATTAIN**

”



**Ahmed Abdelhalim**

*Founder & General Manager of Softxpert  
ICT Board Member of Chamber of Commerce  
PMP, SCJP, MCP*

[softxpert.com](http://softxpert.com)



Software Development



Business Process Outsourcing



System Administration



# TEAM



Agility



Support

Trust



Empower



- ✓ ITI
- ✓ EDU Egypt
- ✓ FOE



Entrepreneurial  
Culture



CLIENTS



Partnerships



Engagement



Contribution  
to Growth



# 5 Challenges

Goals Alignment

Efficiency and Effectiveness

Customer Satisfaction

Quality of Solutions

Business Growth



IMPROVE

ATTAIN

MATURE



## Agile Methodology

- Decenterlization
- Resilience
- Customer Collaboration

IMPROVE

ATTAIN

MATURE



## CMMI Model

- Institutionalization
- Objective Measures
- Auditability



## CMMI Accreditation







## Maturity extended with CMMI

Organizational Measures

Process Compliance Roles

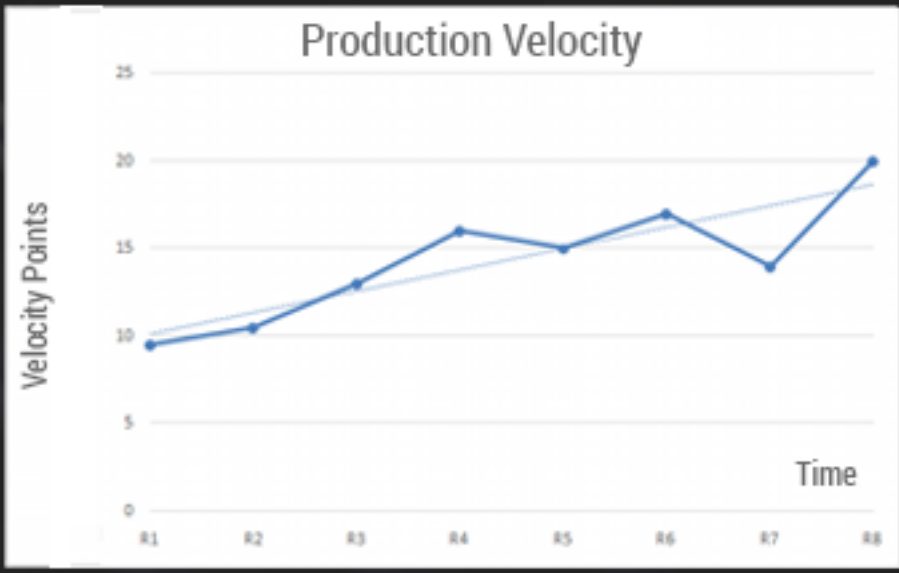
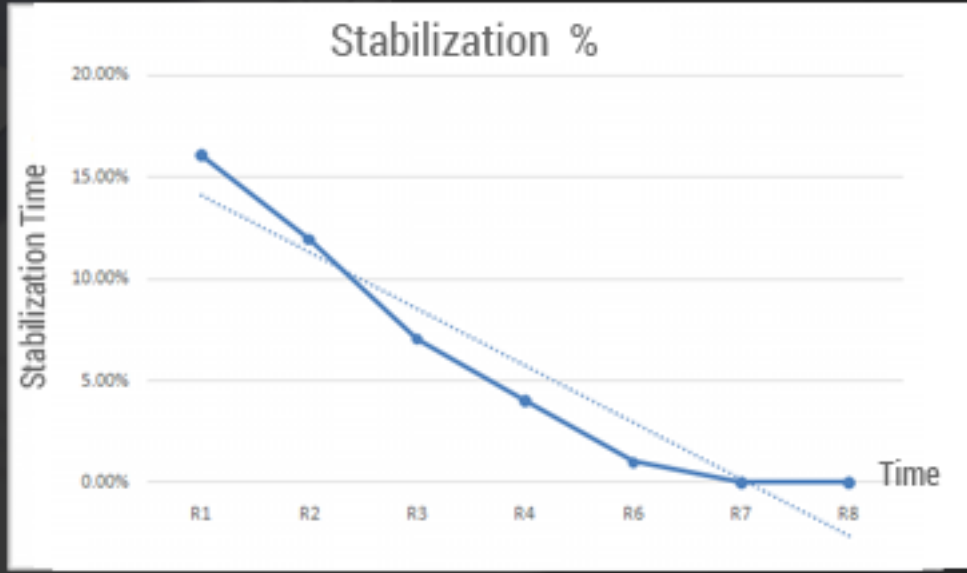
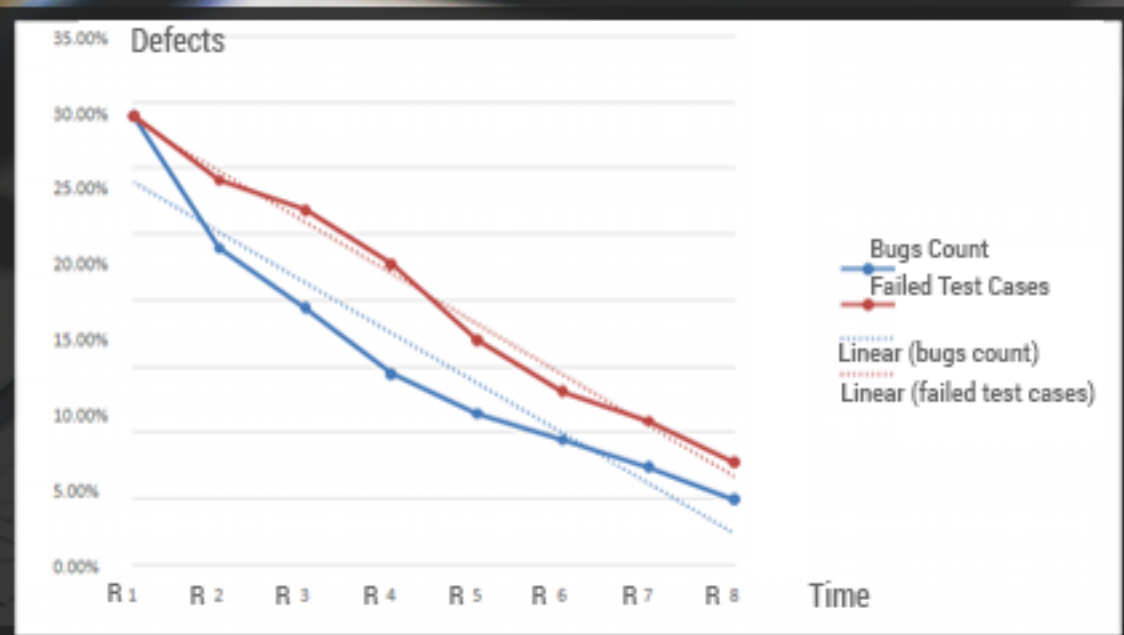
Mature Project Management

Customer Value Oriented

Credibility and Scalability



# Results in Numbers



# More Fundamental Benefits

*for the Clients*

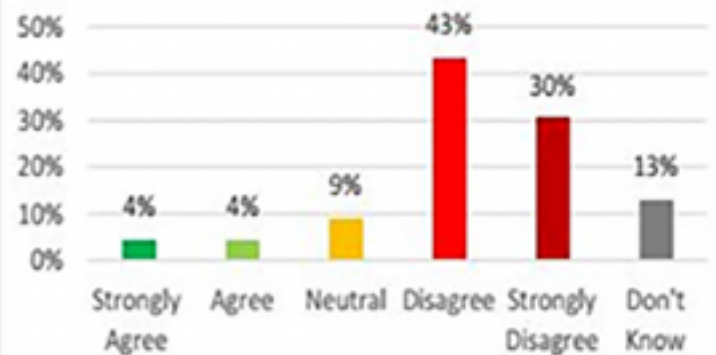


# More Fundamental Benefits

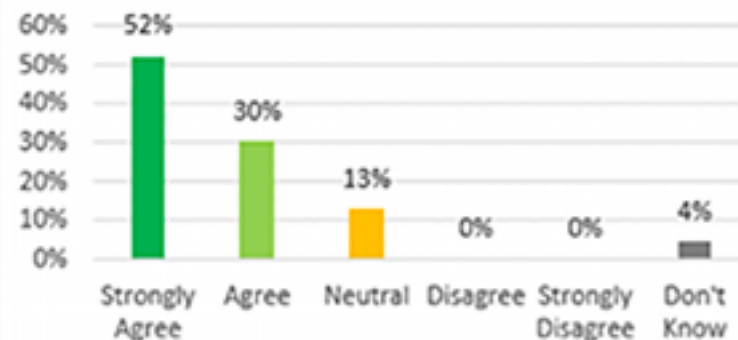
## *for the Team*



Do you think that CMMI framework conflicted with the adopted agile methodology?



Adapting new softxpert's system was effective for delivering projects on time.

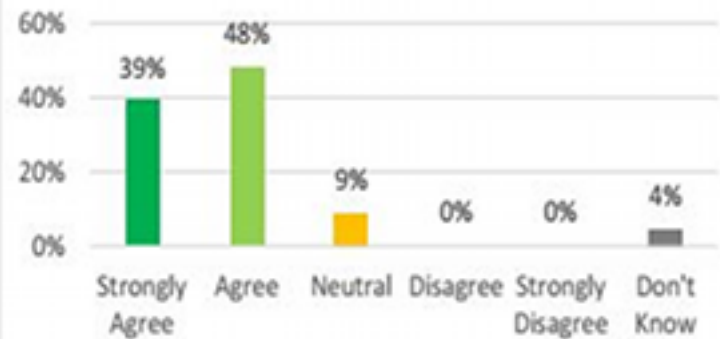


# More Fundamental Benefits

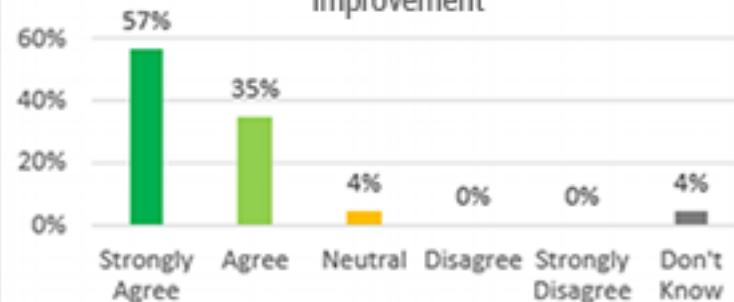
## *for the Team*



Adapting new softxpert's system helped in defining responsibilities and to ensure effective communication between individuals.



Adapting Quality assurance methodologies helped to provide insight into the processes and it's improvement



# More Fundamental Benefits

*for the Company*

**Document Scanner: Scan PDF OCR**  
Softxpert Inc (PDF Scanner App Develop..)

UNINSTALL OPEN

In-app purchases

100 THOUSAND Downloads  
4.2 6,397 ⬇  
Productivity  
Helmy El-Mangoury

Reviews

4.2

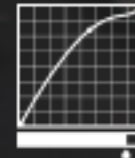
★ ★ ★ ★ ★  
6,798 total

★ 5	3,635
★ 4	1,890
★ 3	682
★ 2	255
★ 1	336

URL: [bit.do/sdscanner](http://bit.do/sdscanner)



# The Expert Assessment



Smart Approach

An Outlook towards Enhancement

Suitability of Model to Business Size



**SOFTXPERT**  
IT & OUTSOURCING SERVICES

“

Thank You

”

*softxpert.com*